



RESPONSE PLAN FOR EMERGENCY SITUATION



NAME, CHARGE

- ENRIQUE VERGARA/ ADMINISTRATOR
- SAUL JARA/ ADMINISTRATOR

ROLE IN THE EMERGENCY PROCEDURE

- COMMUNICATION WITH EMERGENCY TEAM
- DELIVERY AND USE OF FIRST AID EQUIPMENT

DOES IT HAVE A COMMUNICATION SYSTEM IN CASE OF AN EMERGENCY

- YES

ESPECIFY COMMUNICATION SYSTEM TO BE USED IN AN EMERGENCY

- VHF RADIOS
- CELL PHONE
- NUMBER OF EMERGENCY ENTITIES (POLICE, SAPU, FIREFIGHTERS, AND HELICOPTERS).

DETAIL FORM OR PROCEDURE TO PROVIDE FIRST AID

- IDENTIFY AREA AND ACCESS TO PEOPLE
- IDENTIFICATION AND SITUATION OF THE INJURED
- TRANSFER PROCEDURE, FIRST AID, AS APPROPRIATE

EMERGENCY EVACUATION PROCEDURE, INCLUDING MEANS TO TRANSFER A SICK OR INJURED PERSON TO A MEDICAL CARE CENTER, CONSIDERING THE GEOGRAPHICAL POSITION, DISTANCE, DIRECTION FROM THE POINT OF THE ACCIDENT, EVACUATION ROUTES AND MEANS OF TRANSPORT TO DO SO (VEHICLE, PLANE, BOAT OR OTHER)

- IN THE EVENT OF AN ACCIDENT OCCURRING IN A PLACE THAT IS DIFFICULT TO ACCESS, AND PEOPLE ARE NOT IN A POSITION TO MOVE ON THEIR OWN, COORDINATION IS ESTABLISHED BETWEEN THOSE IN CHARGE OF THE CENTER AND PILOTS FOR STRETCHER RESCUE, ALSO PROVIDING SECURITY ELEMENTS FOR THOSE WHO CARRY OUT THE RESCUE.
- THE TRANSFER IS CARRIED OUT BY SAPU OR, IN A PRIVATE WAY (DEPENDING ON THE SEVERITY OF THE INJURED PERSON)

IDENTIFICATION AND LOCATION OF ORGANIZATIONS AND PEOPLE TO CONTACT IN CASE OF EMERGENCIES INSTITUTION OR ORGANIZATION NAME

- POLIZE OF VIZCACHAS
- CENCO
- FIREMEN
- SAMU

TELEPHONE OF THE INSTITUTION OR ORGANIZATION

- +56 9 92586919
- 138
- 133
- 132
- +56 2 24854911

DETAIL SEARCH AND RESCUE PROCEDURES

ONCE INFORMED OF THE EMERGENCY, THE OPERATIONS CENTER SENDS THE SUPPORT VEHICLE TO COME TO THE RESCUE OF THE AFFECTED PASSENGER. IN ORDER TO SIMPLIFY THE PROCEDURES, THIS VEHICLE WILL ALSO CARRY A STRETCHER WITH A CERVICAL COLLAR, A FIRST AID KIT, AND TRAINED PERSONNEL FOR THE IMPLEMENTATION OF PAB.

ONCE THE RESCUE HAS BEEN CARRIED OUT, THE PASSENGER IS TRANSFERRED TO THE OPERATIONS CENTER WHERE THE AMBULANCE WILL BE WAITING TO BE REFERRED TO A CARE CENTER.

IT IS IMPORTANT TO NOTE THAT THE PARK ALLOWS HELICOPTERS TO LAND IF REQUIRED.

COMMUNICATION BETWEEN BOTH OPERATIONS GROUPS WILL BE THROUGH VHF RADIOS, SINCE IT IS IMPORTANT TO PROVIDE INFORMATION REGARDING THE AFFECTED PERSON TO DETERMINE THE ACTIONS FOLLOWING THE RESCUE.

DETAIL PROTOCOL TO FOLLOW IN THE MANAGEMENT AND BASIC HANDLING OF CRISIS

- ASSESS THE CONSCIOUS STATE OF THE PERSON
- COMMUNICATE THE SITUATION TO THE OPERATIONS CENTER AND ACT - PROCEED
- WITH THE PROTOCOLS DEPENDING ON THE EMERGENCY.

DETAIL THE SECURITY MEASURES AND PROCEDURES IN CASE OF FIRE ACCORDING TO THE PLACE WHERE THE ACTIVITY TAKES PLACE

IF A PARK INSTRUCTOR OR GUIDE NOTICES A FIRE SITUATION IN THE AREA, THEY MUST INFORM THE OPERATIONS CENTER ABOUT THE EMERGENCY; IDENTIFYING FIRE LOCATION AND WIND DIRECTION. IF YOU ARE IN A RISK AREA, SUSPEND ANY TYPE OF ACTIVITY, NOTIFY PASSENGERS CALMLY, AND COORDINATE WITH THE OTHER INSTRUCTORS THE SAFE EVACUATION OF PASSENGERS.

DETAIL THE SECURITY MEASURES AND PROCEDURES IN CASE OF NATURAL DISASTERS ACCORDING TO THE PLACE WHERE THE ACTIVITY TAKES PLACE

EARTHQUAKES AND AVALANCHES: IN THE EVENT OF A MAJOR EARTHQUAKE, OR AN AVALANCHE IN THE AREA, EACH PARK INSTRUCTOR AND GUIDE MUST INFORM THE OPERATIONS CENTER OF THEIR PARTICULAR SITUATION. IF THERE ARE INSTRUCTORS CONDUCTING FLIGHTS, YOU MUST PROCEED IMMEDIATELY TO THE LANDING ZONE.

VOLCANIC ERUPTION, FLOOD OR RIVER OVERFLOW: ALTHOUGH THE GEO PARK IS OUTSIDE THE RISK AREAS FOR THIS TYPE OF CATASTROPHE, IT IS ALWAYS IMPORTANT TO TAKE INTO ACCOUNT THE NECESSARY MEASURES TO BE ABLE TO CARRY OUT A CALM EVACUATION, BOTH FOR PASSENGERS AND OF THE STAFF.

THESE MEASURES ARE LINKED TO THE OTHER TYPES OF EMERGENCIES ALREADY MENTIONED, SO THE PROCEDURES ARE THE SAME FOR THESE CASES.

4. EQUIPMENT REQUIREMENTS

DOES IT HAVE A DOCUMENTED PROCEDURE THAT MEETS THE EQUIPMENT REQUIREMENTS REQUIRED BY DECREE NO. 19/2018, ARTICLE 34, NUMERAL 3.1?

- YES

DOES IT HAVE A DOCUMENTED EQUIPMENT MAINTENANCE PLAN AS REQUIRED BY DECREE NO. 19/2018, ARTICLE 34, NUMERAL 3.2?

- YES